



## Our Infection Prevention Protocol

Please note, the following protocols apply when attending an in-person appointment at our clinic:

- Anyone entering the clinic will be screened, have their temperature taken, and must sanitize their hands and don a mask. If you do not have a mask, we can provide one for you.
- Please do not come up until your appointment time; if you arrive early, please wait outside or in your car.
- Please do not bring any extra bags, food, etc into the clinic with you.
- Please do not bring any extra people with you to your appointment, unless a support person or parent is required. We ask that only one parent accompany a child to their appointment.
- If you wear glasses, please note that they will be sanitized before seeing the doctor.
- Please return any requested paperwork electronically.

What we are doing to keep you safe:

- Anyone entering the appointment must have a pre-booked appointment. No walk-ins or impromptu pick-ups are allowed at this time.
- All Staff and Doctors must wear nose, mouth and eye covering which consists of face mask and eye protection.
- Doctors wear gloves when in contact with a patient.
- The number of patients in the clinic at one time are limited to 2. We stagger appointment times and leave a 15 minute buffer between appointments to avoid any overlap of patients in the reception area.
- Plexiglass shields are installed in major contact areas like front desk and optical.
- Breath shields are installed on all equipment that involves close contact with a patient.

Your health is important to us.

Our office is taking all the necessary precautions and going beyond what is required. We are meeting all the relevant optometry-specific PPE and healthcare standards. Despite these precautions, there is still a risk of COVID spread that we cannot completely mitigate. If you are uncomfortable with this risk, we recommend you to consider deferring your appointment to a later date, or opting for a virtual appointment with your doctor or therapist.

Please do not hesitate to contact our clinic with any questions or concerns, to  
[admin@neurovisiontherapy.com](mailto:admin@neurovisiontherapy.com)